









FUSION COMPLEX WITH FUSION COMPLEX BOND REPAIR TREATMENT



#### **OUR EXCLUSIVE PURE COLOUR PIGMENT RETENTION COMPLEX**



**BIO-COLOURING SYSTEM**: Pure bio-enhanced colouring system is formulated with our exclusive Pure Colour Pigment Retention Complex blended from 100% CERTIFIED ORGANIC EXTRACTS and powerful PHYTONUTRIENTS.

**COLOUR PIGMENT RETENTION COMPLEX :** Colour Pigment Retention Complex provides triple guard protection for natural/artificial colour pigment against **oxidization** (free radicals), **ageing** (thinning and greying) and **fade** (sunlight damage).



# Pure Evolve Marigold



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# PURE RETAIL DEAL

# SPEND \$295 ON ASSORTED PURE STOCK - INCLUDING PACKS AND RECEIVE 1 OF EACH MERCH ITEM NO CHARGE















2 X LITRE POS

SET OF 7 KINDS SMALL CHARACTER STRUT CARDS

COUNTER STAND WITH BACKING CARD

**AUSTRALIAN MADE AND OWNED DECALS** 











LWP AND ORGANIC SHELF TALKERS

SET OF 7 MIRROR DECALS

SHELF WORBLERS

**SET OF 4 LOGO DECALS** 



EARTH DAY IS CELEBRATED AROUND THE WORLD ON APRIL 22 TO DEMONSTRATE SUPPORT FOR ENVIRONMENTAL PROTECTION. THE THEME FOR 2021 IS 'RESTORE OUR EARTH'. HERE ARE SOME EASY STEPS YOU CAN MAKE TODAY TO DO YOUR PART FOR OUR PLANET:

- REMEMBER TO TURN OFF THE LIGHTS WHEN YOU LEAVE A ROOM!
- FIND A WAY TO GET OUTSIDE AND HELP PLANT A TREE IN YOUR COMMUNITY
- TRY CARPOOLING, WALKING, BIKING OR PUBLIC TRANSPORT
- EATING FRUITS, VEGGIES OR LOCALLY SOURCED FOODS CAN REDUCE EMISSIONS

FOLLOW OUR SOCIAL MEDIA TO SEE WHAT ACTIONS YOU CAN TAKE TODAY TO HELP RESTORE OUR EARTH!



PURE HAIRCARE



**f** PUREHAIRCAREAUSTRALIA



#### SKINCARE FOR HAIR HAS ARRIVED!

SCALP SCRUBS AIM TO LOOK AFTER THE SKIN ON YOUR SCALP, BY DOING THIS YOU HELP YOUR HAIR GROW AT ITS HEALTHIEST. HAVING THAT FRESH FEELING WHILE USING ORGANIC PRODUCTS FOR ANYONE WHO MIGHT GET AN OILY OR FLAKY SCALP THE PURE WALNUT SCRUB WILL BE BENEFICIAL. IT IS A PURIFYING AND SOOTHING SCALP DETOX SCRUB THAT WILL CLEANSE AND REBALANCE YOUR SCALP GENTLY WITH ITS NATURAL ORGANIC WALNUT AND APRICOT SHELL.



# DEALS. EDUCATION. BUSINESS TIP

DEAL 01

# FIX HAIRCARE SHAMPOO AND **CONDITIONER TRIO PACKS**

#### **EACH PACK CONTAINS:**

500ML SHAMPOO **500ML CONDITIONER** PLUS 200ML RESKU-ENZ

#### AVAILABLE IN:

DRY + DAMAGED COLOUR + CHEMICALLY TREATED **BLONDE + HIGHLIGHTED** 



## **PURE EDUCATION FOR APRIL**

#### PURE TALK LIVE

#### **MONDAY 19 APRIL:**

COLOUR AND HEAT WITH HELENA RYAN FROM QLD

#### PURF FOUCATION LIVE

#### THURSDAY 15 APRIL:

WHY DO WE MEASURE WHEN MIXING COLOUR WITH JULIE TRUTER FROM VIC

#### MONDAY 26 APRIL:

TO SHAMPOO PRE COLOUR OR NOT? WITH JADE KERSEY FROM WA

#### NATIONAL ZOOM TRAINING

#### **MONDAY 19 APRIL:**

PURE FOLLICLE TO FIBRE - THE SCIENCE BEHIND HAIR WITH ANTHONY PRESETTO FROM QLD

(THIS ZOOM MEETING IS EXCLUSIVE AND COMPLIMENTARY TO OUR PURE DIAMOND LOYALTY CLIENTS)

#### **MONDAY 26 APRIL:**

MASTERING PURE WITH JULIE TRUTER FROM VIC

FOR BOOKINGS OR MORE INFORMATION CONTACT YOUR SALES AGENT, HAIRJAMM TECHNICIAN OR HAIRJAMM HEAD OFFICE.

DEAL 02

### **JUUCE PERM DEAL**

20 ASSORTED PERMS + 20 NEUTRALISERS AT LIST PRICE

#### RECEIVE NO CHARGE:

20 ASSORTED PERMS + 20 NEUTRALISERS



DEAL 03

### **JUUCE MAJIK DEAL**

42 ASSORTED JUUCE MAJIK TREATMENTS AT LIST PRICE

#### **RECEIVE NO CHARGE:**

30 ASSORTED JUUCE MAJIK TREATMENTS PLUS MAJIK STAND





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# MANY OF THE MOST SUCCESSFUL SALON BUSINESSES.

SPENDING TIME AT THE

OPERATE WITH A RECEPTIONIST AND MORE OFTEN THAN NOT THIS RECEPTIONIST IS THE OWNER.

WHY DO SALON OWNERS WORK THE RECEPTION DESK IN THESE EXCEPTIONALLY PROFITABLE SALONS, INSTEAD OF THE STANDARD 40 HOURS ON THE FLOOR EACH WEEK?

THE SIMPLE ANSWER IS, YOU CAN MAKE ALOT OF YOUR INCOME VIA THE DESK KEEP A CHECK ON YOUR TEAMS WORK AND CONTROL THE CUSTOMER EXPERIENCE YOU HAVE CREATED

LET'S LOOK A LITTLE DEEPER AT THE "WHY".

YOUR CLIENTS CHOOSE YOUR SALON FOR A VARIETY OF REASONS, THESE ALL COMBINE TO CREATE A SALON EXPERIENCE UNIQUE TO YOUR BUSINESS. THIS COMBINATION IS THE VALUE YOUR CLIENTS PERCEIVE AND IT IS THE SOLE REASON THEY RETURN.

EACH OF YOUR OPERATORS WILL DELIVER A SLIGHTLY DIFFERENT EXPERIENCE, EVEN IF YOU HAVE AN EFFECTIVELY WRITTEN PROCEDURE AND POLICY MANUAL, YOUR FIRST JOB AS RECEPTIONIST IS TO MAKE SURE THAT YOUR CLIENTS ARE RECEIVING ALL THAT THEY EXPECT FROM THEIR APPOINTMENT IN YOUR BUSINESS.

YOU MUST MANAGE QUALITY CONTROL!!

PLEASE BE MINDFUL THAT IF YOU, "THE OWNER", IS BOOKED OUT FOR 40 HOURS FACH WEEK ON THE FLOOR OFTEN YOUR TEAM WILL "DO THINGS THEIR WAY" AT THE EXPENSE OF YOUR CLIENTS EXPERIENCE.

NEXT, YOU, AS THE RECEPTIONIST ARE RESPONSIBLE FOR UPSELLING SERVICES TO YOUR CLIENTS AND FILLING THE APPOINTMENT BOOK EFFICIENTLY, SIMPLE THINGS LIKE FILLING THE EARLIEST AVAILABLE APPOINTMENT FIRST, AND NOT LEAVING 15 OR 30 MINUTE GAPS BETWEEN CLIENTS TO CATCHUP OR CHECKING THE CLIENT HAS THE RIGHT HOMECARE PRODUCTS, THESE CAN ADD THOUSANDS OF DOLLARS TO YOUR BUSINESS INCOME EACH WEEK

IF YOU AREN'T AT THE DESK, WHO'S IN CHARGE OF REBOOKING AND RETAILING. GOOD OPERATORS REBOOK UPWARD OF 80% OF THEIR CLIENTS, ON THE DAY, IN A 4-6 WEEK TIME FRAME, THEY ALSO SELL ABOVE 6 RETAIL UNITS PER 10 CLIENTS, A CLIENT WHO "RETURNS" IS NOT NECESSARILY A REBOOKED CLIENT. IT'S THE TIME FRAME THAT MATTERS

A GOOD RECEPTIONIST CAN MAINTAIN THESE FIGURES ACROSS EVERY TEAM MEMBER. DO A FEW SUMS ON YOUR CURRENT SALON REBOOKING AND RETAIL TO UNDERSTAND HOW MUCH BUSINESS COULD IMPROVE.

YOUR RECEPTIONIST DELIVERS YOUR BRAND, YOUR RECEPTIONIST IS YOUR BRAND, RECEPTION IS ALSO RESPONSIBLE FOR MANAGING, DATA COLLECTION, INFORMING CLIENTS OF YOUR CURRENT PROMOTIONS, PREPARING INFORMATION FOR SOCIAL MEDIA AND MARKETING, STAFF ROSTERING AND QUALITY CONTROL

MORE THAN LIKELY YOU'RE NOT IN CONTROL OF YOUR KEY SERVICE OFFERINGS, IF YOU ARE BUSY CUTTING HAIR

UNTIL NEXT MONTH!

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